

The background consists of a complex, abstract pattern of overlapping, wavy, and curved shapes in various shades of pink and red. The shapes create a sense of depth and movement, resembling a series of concentric, slightly offset rings or a fluid, organic structure. The overall effect is a vibrant, textured field of color.

SERVICE INDUSTRIES

Accommodation Operations and Services 7068

Aim

This qualification is designed for individuals in training or already employed in accommodation operations. It develops the knowledge and skills required to operate effectively in the sector from carrying out general accommodation procedures to supervising the overall accommodation operation and accompanying services. The qualification provides a sound platform from which to progress to employment, higher education and management level roles.

Career

- Head Housekeeper
- Housekeeper
- Room Attendant
- Trainee Housekeeper
- Weekend Supervisor

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Delivery

Written examination and practical assessment.

EV **IVQ**

Barista Skills 7102

Aim

This qualification is designed for individuals who wish to work as a barista in a variety of locations. It develops the knowledge and skills required to prepare, present and serve beverages while creating the best beverage experience.

Career

Barista.

Level

2

Delivery

Practical assignment containing written questions and practical observations.

EV

Beauty Therapy 1123

Aim

This qualification is designed for individuals looking to work or already employed in the beauty therapy industry. It develops the knowledge and skills required to carry out a wide range of beauty therapy treatments and to operate in a variety of work settings within the sector. The qualification provides a sound platform from which to progress to employment, higher education and management level roles.

Career

- Beauty Therapist
- Image and Department Adviser
- Merchandiser
- Product promoter
- Retail Trade Receptionist
- Receptionist

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Delivery

Written examination and practical assessment.

EV **IVQ**

Beauty Therapy 6903

Aim

This qualification provides learners with a broad understanding of the beauty industry and the practical skills and knowledge required to work within it. It is designed to deliver a high level of occupational capability and provides a sound platform from which to progress to employment, higher education and management level roles.

Career

- Hairdresser
- Image and Department Adviser
- Merchandiser
- Product Promoter
- Retail Trade Receptionist
- Receptionist

Level

- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Pathways

Diploma

- Beauty Therapy

- Beauty Consultancy
- Nail Technology

Advanced Diploma

- Beauty Therapy
- Body Treatments

If learners are short of time or want to build their knowledge in a single area, they can also take shorter qualifications.

Delivery

Written and practical assignment, multiple choice question papers, research and report activities and practical observations.

EV IVQ

Food and Beverage Service

7066

Aim

This qualification is designed for individuals entering or already employed in the food and beverage service industry, including those with supervisory responsibilities. It develops the knowledge and skills required to operate effectively in the food and beverage service sector and provides a sound platform from which to progress to employment, higher education and management level roles.

Career

Waiter.

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Delivery

Written examination and practical assessment.

EV IVQ

Food Preparation and Culinary Arts

7065

Aim

This qualification is designed for individuals in training or already employed in the catering industry, including those with supervisory responsibilities. It develops the knowledge and skills required to operate effectively in the food preparation sector and provides a sound platform from which to progress to employment, higher education and management level roles.

Career

- Commis Chef

- Cook in a school or care home
- Trainee Chef
- Trainee Cook

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Pathways

Patisserie (Diploma level only).

Delivery

Written examination and practical assessment.

EV IVQ

Hairdressing

1122

Aim

This qualification is designed for individuals looking to work or already employed in the hairdressing industry. It develops the knowledge and skills required to carry out a wide range of hairdressing treatments and to operate in a variety of work settings within the sector. The qualification provides a sound platform from which to progress to employment, higher education and management level roles.

Career

- Hairdresser
- Image and Department Adviser
- Merchandiser
- Product promoter
- Retail Trade Receptionist
- Receptionist

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Pathways

Certificate

- All hair types except African Caribbean
- African Caribbean only

Diploma

- All hair types except African Caribbean
- African Caribbean only

Advanced Diploma

- All hair types

Delivery

Written examination and practical assessment.

EV IVQ

Hairdressing

6902

Aim

This qualification will provide learners with a broad understanding of the hairdressing industry and the practical skills and knowledge required to work within it. It is designed to deliver a high level of occupational capability and provides a sound platform from which to progress to employment, higher education and management level roles.

Careers

- Hairdresser
- Image and Department Adviser
- Merchandiser
- Product Promoter
- Retail Trade Receptionist
- Receptionist

Level

- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Pathways

Diploma

- Women's Hairdressing
- Barbering
- African Caribbean Women's Hairdressing

Advanced Diploma

- Women's Hairdressing
- Barbering
- African Caribbean Women's Hairdressing

If learners are short of time or want to build their knowledge in a single area, they can also take shorter qualifications.

Delivery

Written and practical assignment, multiple choice question papers, research and report activities and practical observations.

EV IVQ

Reception Operations and Services

7067

Aim

This qualification is designed for individuals in training or already employed in a front office/reception area of an accommodation or catering establishment. It develops the knowledge and skills required to operate effectively in the sector from carrying out general reception procedures to supervising the overall operation and accompanying services of front office/reception. The qualification provides a sound platform from which to progress to employment, higher education and management level roles.

Career

Hotel Receptionist.

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Delivery

Written examination and practical assessment.

EV IVQ

Retailing

1121

Aim

This qualification is designed for individuals in training or already employed in the retail sector and develops the skills and knowledge required to progress to first level management. It provides a sound platform from which to progress to employment, higher education and management level roles.

Career

- Retail Salesperson
- Retail Supervisor
- Retail Manager

Level

- Certificate*
- Diploma**
- Advanced Diploma**

Delivery

* Multiple Choice examination with the option of a practical assessment.

** Written examination and practical assessment.

EV IVQ

Travel and Tourism

4867

Aim

This qualification is designed for individuals in training or already employed in a service outlet. It develops the knowledge and skills required to operate effectively in the travel and tourism sector provides a sound platform from which to progress to employment, higher education and management level roles. The qualification reflects both the international nature of the tourism industry and the local activities that are essential to meet customer needs.

Career

- Customer Services Supervisor in a tourist information centre
- Customer Services Supervisor in a transport provider
- Guide Supervisor
- Supervisor in a travel agency
- Tour Operator

Level

- Level 1 IVQ Certificate
- Level 2 IVQ Diploma
- Level 3 IVQ Advanced Diploma

Delivery

Written examination and practical assessment.

EV **IVQ**

